

Flood Resilience Advice

(more details are available on the Council's existing [Flood Advice](#) webpage)

1) Property Owners

The Scottish Government makes it clear that individual property owners have primary responsibility for the prevention of flooding to their property and are;

- a) Responsible for being aware of potential flood risks to their property.
- b) Responsible for maintaining private drainage within the curtilage of their property.
- c) Responsible for taking action to prepare for flooding eg. Having a flood plan (SEPA Website [Be flood prepared](#)) and keeping sandbags to block doorways or air bricks during a flooding incident. Please note there is no statutory duty for the council to provide sandbags and property owners.
- d) Responsible for acquiring contents and building insurance with adequate flood cover.

2) Landowners

- a) Individuals with a watercourse within the boundary of their property, including piped watercourses, have what is termed 'riparian' responsibilities under common law. Riparian owners must allow the unrestricted flow of water through their property and must maintain and keep watercourses clear of obstructions that are liable to pose a risk of flooding.
- b) Landowners are responsible for the provision and maintenance of private flood defence and drainage systems on their land.

3) Scottish Environmental Protection Agency (SEPA)

- a) SEPA Provides a Floodline warning service for Scotland. You can sign up to this service and have free flood messages sent direct to your mobile phone or landline when problems are predicted in local areas. Messages are sent out three to six hours before potential flooding and it is considered that this service will allow crucial time to prepare you and your home for flooding. For further information go to SEPA's Floodline service or Telephone: 0345 988 1188 or 0845 988 1188 which may be cheaper depending on service provider. or go to <http://www.floodlinescotland.org.uk/>
- b) For further information on SEPA and the FRM Act go to; <http://www.sepa.org.uk/environment/water/flooding/>

4) Scottish Water

- a) Scottish Water is required to respond to flooding incidents caused from their sewerage system. Scottish Water can be contacted at their 24 Hour Customer Centre on 0845 601 8855 or [through their website](#)

5) Argyll and Bute Council - Roads Operations Teams

- a) In accordance with [Roads \(Scotland\) Act 1984](#), Argyll and Bute Council's Roads Operations teams carry out maintenance of public roads. This includes cleaning of road drainage systems and clearing roads of flooding.
- b) To report blocked road drainage on public roads please contact 01546 605514 during normal working hours or use our [online reporting form](#). Outwith normal hours please contact 0800 373635.
- c) The list of public roads can be found here - [Roads and pavements - List of public roads](#)

6) Argyll and Bute Council – Flood Risk Management Team

- a) In accordance with [Flood Risk Management \(Scotland\) Act 2009 \(legislation.gov.uk\)](#), Argyll and Bute Council's Flood Risk Management Team carry out four key responsibilities:
 - [17.prepare maps of bodies of water etc.](#)
 - [18.assess bodies of water](#)
 - [34.prepare local flood risk management plans](#)
 - [59.carry out clearance and repair works](#)
- b) Section 17, 18 and 59 are ongoing and are progressed by the Flood Risk Management Team under the Council's Revenue Flood Management and Revenue Flood Protection budgets.
- c) The Council's Flood Risk Management Team maintain a Flood Advice page on the Council's website to raise public awareness of flood risk:
<https://www.argyll-bute.gov.uk/environment/camera/flood-advice>
- d) The Flood Risk Management Team encourage the reporting of flood events (recent or historic) to floodingenquiries@argyll-bute.gov.uk. These flood events are recorded by the Flood Risk Management Team for future reference.
- e) Section 34's Local Flood Risk Management Plans (LFRMP) are prepared by the lead Authority of each district. These are developed on a six yearly cycle.